

Sanlam Employee Benefits



Member quick access to retirement fund information on line

Sanlam's member self-service options on the Website and the Mobile App provide easy and quick access to important information regarding your retirement savings and benefits.

How to get access?

- Have your retirement fund member number (or any other Sanlam product number) handy before you start.
- Go to www.Sanlam.co.za and click on Login (top right) and then select Secure Services
- Select Register and insert your member number (or any other Sanlam product number) and click Search
- Confirm your cell number and your e-mail address – click Next
- Choose a username. A temporary password will be sent to your cell phone number.
- Enter the temporary password that was sent to you and change your password as the temporary password may only be used once.

What information will you see on Secure Services?

- You will have a view of all your Sanlam products on Secure Services, Click on View Detail under a product to see more information.
- Secure Services currently includes products from Sanlam Private Wealth, Glacier, Sanlam Collective Investments, Sanlam Individual Life, Sanlam Reality and Sanlam Employee Benefits. Further developments will see members' information from Sanlam Sky, Sanlam Trust, Satrix and Sanlam Personal Loans displayed as well.



Register once only. The same password applies for the web and the App



Have one complete view of all your Sanlam products on one web page

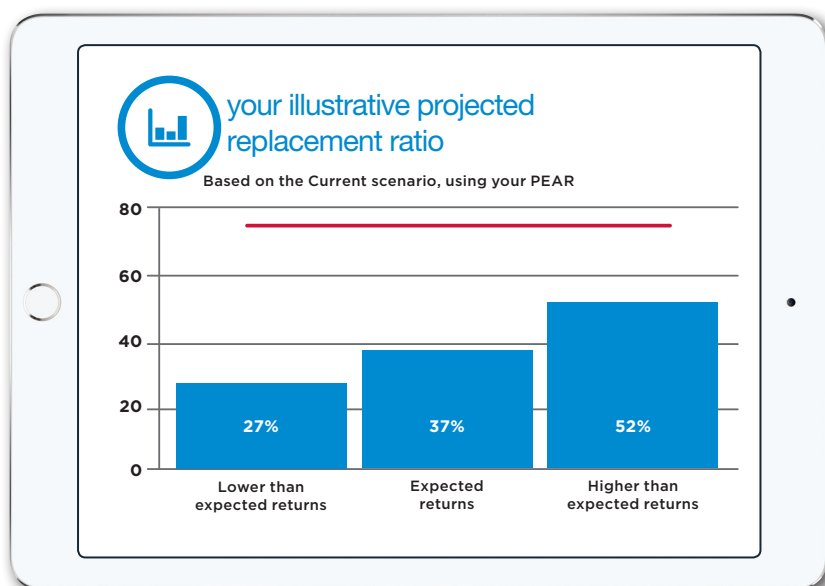


What information will you see under Retirement Funding?

- When you click on **View Detail** under your **Retirement Funding**, you will have access to your benefit statement that contains information on:
 - your savings
 - your investments
 - your insured benefits, etc.
- Use the Retirement Calculator to get a view of how well you are doing with your savings towards retirement.



Get in touch with your retirement information



Get all your retirement fund data in the palm of your hand

Download the Mobile App

- Once you have registered on Secure Services, you can also download the **Sanlam My Retirement App** from the Google Play Store or Apple App Store. Contact your employer for information on when the App will be available for you.

Experience any problems?

- Check that your employer has provided us with your personal contact details, like a cell number or e-mail address. If we don't have this on record, you will not be able to register successfully.
- For any website-related matters like username or passwords, contact the Web Support Team on **0860 727 867** or e-mail them at **retirementfundweb@sanlam.co.za**. You can also phone them to get your retirement fund member number.
- For any administrative related matters, like balances or investments, contact the Administrative Team on **0861 386 202**.