

voice



THE NEWSLETTER OF THE MGF
October 2002

Message from the chairperson

Dear Members

Another year is drawing to a close. A lot has happened during 2002, both on Fund level as well as in our personal lives.

The Fund, as is the case with pension funds in general, experienced a difficult year with regard to the investment arena.

The volatile financial market conditions of the past three years also featured in 2002. The rise in inflation and interest rates added insult to injury. The rising oil price is adding fuel to the already blazing fire. Let's hope that 2003 will be the year of lower inflation and stable financial markets.

During July this year members received a general salary increase of 8%. A higher income automatically implies higher pension contributions. These contributions have to be preserved and augmented in the best interests of all members. Mr Trevor Manuel, Minister of Finance, remarked quite appropriately: "There is no point in battling to increase salaries today and then not taking care of what has already been earned." Hence the Management Committee is committed to manage the retirement savings of the members of the Fund with the utmost care and input from highly skilled and professional asset managers and other experts. The Fund appointed a new benefit administrator. The new administrator, Coris Capital, is introduced to you in this newsletter. Welcome on board, Coris. We trust that we will have an excellent working relationship and that the best interests of our members will be served.

The year 2003 will certainly be a challenging one for the Fund and you most probably will have a fair share of those in your personal lives. However, I firmly believe that none of us will be taxed beyond our endurance. May you and all those special to you have a blessed and peaceful Christmas and a very prosperous 2003.

Kind regards
Eddie Alberts (Chairperson)

MUNICIPAL GRATUITY FUND



More about CORIS CAPITAL, The new Benefit Administrator

The benefit administration of the Fund has been outsourced to the JMPF Administrators since inception of the Fund on 1 January 1994. The Fund terminated the administration contract with the JMPF Administrators and appointed CORIS CAPITAL as the new benefit administrator for the Fund from 1 October 2002. The front office of the Fund dealing with member communication, trustee services, secretarial services and monitoring service providers remains. However the Fund moved offices from Benoni to Bedfordview. Details of the Fund's new address appear elsewhere in this edition.

The Fund appointed Coris Capital to render benefit administration services only. It entails collecting and accounting of monthly contributions, processing and payment of housing loans, processing of member exits and payment of benefits, updating member records and financial accounting. All other specialist services such as actuarial services, auditing services and the investment of assets remain with the existing service providers. Members' concern that the Fund "has been taken over by Coris Capital" or that the Fund "closed down" are unfounded. On the contrary the Fund is well and alive and is going from strength to strength.

The only difference is that the benefit administration will now be done by Coris Capital while it was previously done by the JMPF Administrators. In stead of directing benefit administration enquiries to the JMPF Administrators in Benoni such enquiries should now be directed to Coris Capital at Pretoria. Their particulars are as follows:

901 Kinsley Centre
481 Church Street
ARCADIA
0001

P.O. Box 1588
ARCADIA
0001

Tel: (012) 426-0570

Fax: (012) 426-0584



Coris Capital is a reputable pension fund administrator registered in terms of the Pension Funds Act. They are well-known in the pension fund industry for their innovative and professional approach to benefit administration services.

Coris Capital boasts of a state of the art call centre called Right Call. The word "call centre" is a misnomer in this instance because it is rather an electronic administration contact centre where, different from so many call centres, the client is attended to by competent informed staff having full knowledge of the administration process and having direct electronic access to all relevant information of the member in a total paperless environment. All letters, forms, and faxes from and to members are captured in electronic format. The name RIGHT CALL is very apt because the caller gets "right" through to the "right" person to receive the "right" information at the "right" time because the "right" hand always knows what the left hand is doing.

Right Call Skakelsentrum

Die RIGHT CALL skakelsentrum van Coris Capital is 'n byeenes van aktiwiteite waar meer as 800 inkomende oproepe per week hanteer word. RIGHT CALL is nie die tradisionele inbelsentrum waar die kliënt deur die druk van telefoonknoppies deur 'n gallery van vooraf opgeneemde stemme begelei word net om op die ou einde uit frustrasie die foon neer te sit nie.

RIGHT CALL gee direkte toegang tot inligting deur middel van telefoon, e-pos, faks en SMS. 'n Instap fasiliteit is ook beskikbaar.

RIGHT CALL word beman (bevrou) deur deeglik opgeleide personeel wat alle tipe lede navrae hanteer. Hulle dra kennis van die reëls en administratiewe prosedures van die Fonds en word ondersteun deur die jongste tegnologie. Volledige aantekeninge van skakeling met lede word



elektronies bygehou. Alle telefoongesprekke word elektronies bewaar. Terugvinding van vorige interaksie is so maklik soos 'n muis klik op 'n rekenaar "icon".

Die kliënteskakeling sisteem is geïntegreer met die voordele-administrasie stelsel en word ondersteun deur 'n papierlose omgewing. RIGHT CALL ontvang alle korrespondensie en dokumentasie van lede, kontroleer volledigheid, skandeer dit vir rekenaar vaslegging en stuur dit elektronies na die administrasie afdeling. Alle stappe wat deur die administrasie afdeling gedoen word, word op die elektroniese platform gedoen met die gevolg dat die persoon in RIGHT CALL deurentyd op hoogte is van waar 'n saak staan.

Thintana NeRight Call

iCoris Capitals Call Centre Right Call, yindawo lapho amalunga angaphezukwamakhulu ayisishiykalombili (800) ashayela khona ngesonto. Lena yindawo enikeza amalunga imininingwane ngocingo, e-mail, Fax noma sms nalapho amalunga avunyelwe ukuthi angazizela.

Lendawo iphethwe ngabantu abanolwazi oluphezulu maqondana nezinkinga, ukuyaleza nokusheshisa. Akuyona kuphela imithetho yemibutho abayaziyo kulenkambiso, kodwa nendlela yenkambiso esingethwe Ubuchwepetshe (Technology). Ubudlelwano obuhle babaphathi bunceda kakhulu iCoris Capital ukugcina imilando yamalunga, okusho ukuthi umabashaya ucingo, bathumela incwadi, izikhalazo zabo, umniningwane onikezwe ilunga, ukufikela lapho incwadi yelunga itholwa khona nokuthi ivulwe ngokusebenzisa inombolo yelunga,

Indlela yokuxhumana nenkamibiso yamalunga yenza ukuthi kungabiko ukusebenzisa amaphepha. Lendawo ithola yonke imininingwane nezincwadi ezivela, kumalunga, izihlole nokuthi iqiniseke ukuthi yonke imininingwane iphelele ngaphambi kokuthi ithunyelwe kuyindawo yokukhokha. Kulendawo kulapho konke kwenziwa ngokukhulu ukunakekela.



Right Call Staff

Ikopanye LeRight Call

Coris Capitals Call Centre, Right Call, ke tulo moo mehala e fetang makgolo a robedi (800) e amohelwang ka beke. Tulo ena e neha ditho menyetla ea ho fumana tsebiso ka fonofono, e-mail, fax kapa sms, moo e leng hore ditho di dumeletswe ho tla tulong ena.

Tulo ena e na le batho ba rupeletsweng ho thusa, ho eletsa ka potlako le makgethe. Ha ba tsebe feela melao ea mekotla e fapaneng feela, empa ba tseba tsamaiso ka tshehetso ea Tegniki ea sejwale-jwale. Dikamano tse ntle tsa batsamaisi dithusa Coris Capital ho tseba haholo ka ditho, ke ho re, nako eo ba letsetseng ka eona, ba rometseng lengolo, ba rometseng tletlebo, le hore tletlebo e ne e le mabapi le eng, ke molaetsa ofeng o nehuweng setho, ho fihlella moo lengolo la leloko le ka latelwang mmela bulwa ka ho sebedisa nomorro ea setho.

Tsela ea dikamano ea setho e hokahana le tsamaiso e sa hlokeneng tshebediso ea dipampiri haholo. Tulo ena e amohela ditokomane le mangolo ho tswa ho ditho, ho lekola le ho netefatsa hore ditokomane ditlatsitswe ka ho phethahala pele di romelwa lefapheng la ditefo. Mona he, ke moo mosebetsi moholo o etsuwanng ka tlhokomelo ekgolo.

voice

Snippets

Annual Meeting: 8 November 2002

The annual meeting of the General Committee of the Fund will be held on 8 November 2002 at the Mbombela Municipality in Nelspruit. Make sure that you know who the member representative for your municipality is and that he or she report back to you after the meeting.

New Address of the Fund

The new registered address of the Fund is as follows:

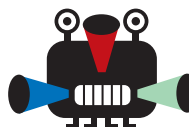
14 Bedfordview Office Park	Private Bag X1190
3 Riley Road	BEDFORDVIEW
BEDFORDVIEW	2008
2007	

Tel: (011) 450-1224

Fax: (011) 450-1454

Enquiries of members regarding benefit administration and housing loans must be directed to the newly appointed benefit administrator Coris Capital.

The web address remains www.mymgf.co.za. Just click on the MGF icon on the front page. Some of the other icons on the front page can also be explored and make interesting reading on financial issues.



New Chairperson

Since the previous newsletter the chairperson Ald. S.van Metzinger has resigned and Mr E.C.Alberts was elected in his stead.

Statement of Indemnity

The Municipal Gratuity Fund does not accept liability for any loss, damage or expense that may be incurred as a direct result or consequence of reliance upon the information in this document. If there is any conflict between the information in this document and the actual Rules of the Fund, the Rules of the Fund will prevail.



Summary of Financial Statements for Statement of Funds and Net Assets at 30 June

FUNDS:

Members Account
Investment Reserve
Risk Reserve
Operational Reserve

TOTAL FUNDS AND RESERVES

ASSETS:

Investments

Bonds
Shares
Deposits and saving accounts
Deposit Administration Schemes
Futures
Housing Loans
Properties
Debentures
Cash on Call
Guaranteed Product
Foreign Portfolios

Sub Total

Current Assets

Accrued interest
Dividends receivable
Contributions receivable
Cash at Bank
Accounts receivable

Sub Total

Moveable Assets

TOTAL ASSETS

Less: Liabilities

Contributions received in advance
Benefits payable
Accounts payable
Unclaimed benefits

NET TOTAL

or 2001 - 2002 Financial Year

e 2002



	30/06/2001	30/06/2002
	R	R
	3, 100, 722, 079	3, 599, 093, 444
	126, 510, 857	1, 785, 557
	8, 308, 256	5, 413, 255
	1, 057, 403	1, 744, 793
	3, 236, 598, 595	3, 608, 037, 049
	406, 787, 261	627, 411, 187
	906, 924, 304	1, 036, 166, 270
	265, 611, 502	74, 695, 026
	457, 477, 582	514, 536, 488
	264, 400	1, 000, 000
	286, 114, 919	327, 583, 872
	256, 431, 828	252, 644, 924
	1, 876, 375	3, 017, 211
	98, 473, 223	45, 542, 683
	389, 788, 236	482, 307, 242
	322, 873, 541	401, 647, 543
	3, 388, 623, 171	3, 766, 552, 496
	16, 042, 940	25, 240, 140
	1, 430, 902	1, 942, 273
	26, 318, 090	23, 991, 473
	28, 316, 033	12, 326, 131
	10, 906, 812	6, 001, 587
	83, 014, 777	69, 501, 604
	-	181, 731
	3, 471, 637, 948	3, 836, 235, 831
	-961, 290	-497, 018
	-195, 741, 895	-195, 177, 744
	-27, 288, 992	-20, 247, 388
	-11, 047, 177	-12, 249, 632
	-235, 039, 354	-228, 198, 782
	3, 236, 598, 594	3, 608, 037, 049

Revenue Account for the Year Ended 30 June

Contributions Received
Transfers Received (Section 14)
Net Income from Investments (Net interest, Dividends & I
Gross Income
Less: Administration and other expenses
Net Income
Plus: Revaluation of Investments
Accumulated Funds: Beginning of Year
Adjustment: Movable Assets
Accumulated Funds - Before Benefits
Less: Benefits Paid
Transfer to Operational Reserve
Accumulated Funds at 30 June

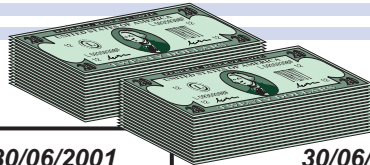
Amendments to the Rules of the MGF

From 01/07/2001 - 30/06/2002 the following rule amendr

No	Date of Registration	Effective From	Section	A
8	01/10/2001	Registration	31(1) 31(2)(a)	A of M b:
9	14/03/2002	Registration	16(3)	Ti hr
10	14/03/2002	01/03/2002	5(2); (3) and 6(a), 9(2)(a) <u>Delete A6</u> 35(4)	E A st w st

Web Address- www.mymgf.co.za.

2002



	30/06/2001	30/06/2002
	R	R
Rent)	390,340,621	399,217,788
	7,193,001	1,496,780
	199,366,355	180,782,304
	596,899,977	581,496,872
	-15,189,942	-16,387,997
	581,710,035	565,108,875
	224,111,936	168,238,565
	2,790,109,993	3,235,541,192
	-	241,159
	3,595,931,964	3,969,129,791
	-359,862,980	-362,736,145
	-527,791	-101,390
	3,235,541,194	3,606,292,256

rents were registered.

amendment

. Local Authority shall deliver to the Fund before the seventh day of every month a contribution statement in the format that the Management Committee determines, containing information prescribed by legislation and the Management Committee.

he Management Committee may furnish a guarantee in respect of housing loans granted to a member by a financial institution.

xtend the term of office of representatives from 1 year to 2 years.

. member's disability shall not be total or permanent if it can be substantially removed by surgery or any other medical treatment which the member, with due allowance for the risk and prognosis of success of such treatment, can reasonably be expected to undergo.